



**PRESS RELEASE**  
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## Comcast Business Adds New Mobility Features to Business VoiceEdge

*Mobile App, Teleworker, Softphone and HD Video Calling Keep Today's Mobile Workforce Connected and Productive from Anywhere*

**PHILADELPHIA, Pa. – Sept. 19, 2013** – Today [Comcast Business](#) announced new capabilities for [Business VoiceEdge™](#), a cloud-based PBX solution for SMBs, that extends its unified communications (UC) and video calling features to today's increasingly distributed and mobile workforce. Now users can benefit from having their UC features easily managed from their iOS- or Android-based mobile phone.

Widely available across 39 states over Comcast's fully managed IP network, Business VoiceEdge recently earned Comcast Business the #1 position for the second consecutive year in the [Infonetics 2013 North America Business VoIP Service Leadership Scorecard](#).

"As organizations continue to integrate cloud computing and bring-your-own-device (BYOD) into the work place, there is an increasing need for mobile solutions that will deliver unified communications across today's agile workforce," said Diane Myers, Principal Analyst, VoIP, UC, and IMS at Infonetics Research. "Implementing a mobile work environment will enable today's distributed workforce to communicate, collaborate, and deliver better customer service, and in turn provide organizations with increased productivity, reduced costs and an improved business processes."

The following new capabilities are available now for current and new Business VoiceEdge customers:

- **VoiceEdge mobile application** – Available as a free download for iOS and Android operating systems, the mobile app provides an easy-to-use interface to manage business voicemail and "Be Anywhere" features that allow business calls to be answered from virtually any phone, anywhere.
- **Teleworker** – Business VoiceEdge can be installed at an employee's home office, providing the same voice capabilities at home that they have in the office.
- **Softphone** – Available for PC or Mac, this application allows users to make and receive phone calls directly from their computer using their business phone number. When used in conjunction with a video camera, it also enables video calling.
- **Video calling** – This capability enables point-to-point HD-quality video calls for Business VoiceEdge phones with a built-in camera, or built-in or external cameras used in conjunction with the Business VoiceEdge softphone. Customers can easily add video during a phone call with the press of a button.

CRS Technology Consultants, an IT consulting firm based in southwest Florida, uses Business VoiceEdge to seamlessly interact with customers regardless of where their team is located.

"We had been dealing with basic telecommunications products for years. When we got serious and looked at the features, functions, and benefits of Business VoiceEdge, it was an easy choice," said Jordi Tejero, owner of CRS Technology Consultants. "We are saving money over what we were previously paying for our old phone system, and now we have a completely cloud-based solution that gives our team full freedom to work from wherever they need to."

Whether for a small or large business, mobility is a key driver of productivity. According to Gartner, mobile application use in the workplace will double by 2015. The mobility features of Business VoiceEdge can increase a worker's ability to communicate, collaborate, innovate and deliver better customer service – all while away from the desk.

“Our new Business VoiceEdge mobility capabilities give workers seamless voice and unified communications that are tightly integrated with both their corporate offices and their preferred mobile devices,” said John Guillaume, vice president, product management at Comcast Business. “These capabilities allow employees to improve their communications and productivity while at the office, on the road or working remotely.”

Business VoiceEdge is part of the Comcast Business suite of voice solutions, including [Business Voice](#), a voice line service designed for small businesses, and [PRI Trunks](#), a trunking phone service for larger organizations that works with existing PBX equipment. Business VoiceEdge is delivered over Comcast’s advanced network, which spans 20 of the nation’s top 25 markets.

More information on Business VoiceEdge and Comcast’s full suite of voice and unified communications offerings can be found [here](#).

### **About Comcast Business**

Comcast Business, a unit of Comcast Cable, provides advanced communication solutions to help organizations of all sizes meet their business objectives. Through a modern, converged advanced network that is backed by 24/7 technical support, Comcast delivers Business Internet, TV and Voice services for cost-effective, simplified communications management.

For more information, call 866-429-3085 or visit <http://business.comcast.com/smb/services/phone/managed>

Follow us on Twitter [@ComcastBusiness](#) and on other social media networks at <http://business.comcast.com/social>.

### **About Comcast Cable**

Comcast Cable is the nation's largest video, high-speed Internet and phone provider to residential customers under the XFINITY brand and also provides these services to businesses. Comcast has invested in technology to build an advanced network that delivers among the fastest broadband speeds, and brings customers personalized video, communications and home management offerings. Comcast Corporation (Nasdaq: CMCSA, CMCSK) is a global media and technology company. Visit [www.comcastcorporation.com](http://www.comcastcorporation.com) for more information.

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